

HOW TO ACCESS YOUR CHAPTER 13 CASE INFORMATION ON THE INTERNET

Welcome! This website resource has been made available by your Chapter 13 Trustee to give you the latest information as you carry out your Chapter 13 payment plan. The service is free to debtors to help you clearly monitor the progress you are making toward your financial recovery. To view your case online, you must register for a Username and Password on our website, www.13datacenter.com.

To begin, enter www.13datacenter.com into your Internet browser and locate the box below:

ATTENTION

Have you have filed a Chapter 13 bankruptcy and would like to view your case information?

GET STARTED NOW

NEW USER

You are a New User if you have never accessed your case information on either www.ndc13.com or www.13datacenter.com websites.

© Click on the button "Get Started Now" to register for a Username and Password.

GETTING STARTED

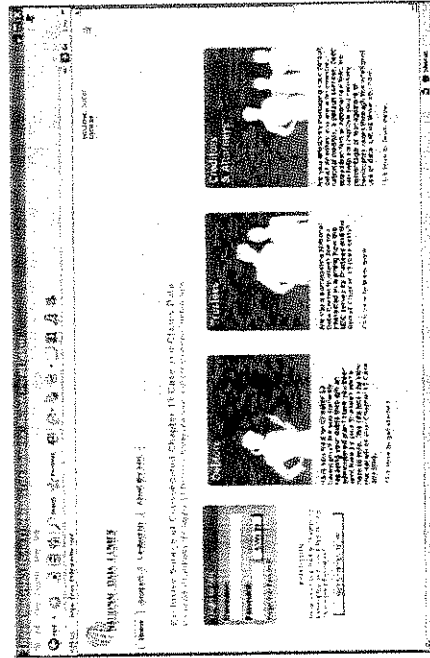
Please have the following information with you when registering for a Username and Password

© Your Chapter 13 Bankruptcy Petition

REGISTRATION COMPLETE

If you have correctly followed the 3 steps, a confirmation screen will appear stating you have successfully registered with the National Data Center.

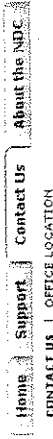
- ⊙ Your Username and Password will be sent to the email provided during registration.
- ⊙ You will automatically be re-directed to the National Data Center homepage. Once there, enter your Username and Password into the grey box in the upper left-hand corner.



Helpful Hint: Write down your Username and Password on a piece of paper and keep it in a safe place.

CONTACT THE NDC

If you are having trouble registering for a new Username and Password please click on the "Contact Us" tab and fill out the requested information.



Once in the "Contact Us" window, it is very important that ALL information is entered into the form. Providing the requested information will minimize the necessary steps in establishing a user account.

CONTACT THE NDC continued

- ⊙ Be specific when writing your message so that your questions can be addressed promptly.

Fill out the form below to contact the National Data Center. Our account information is available on our website. For more information, please visit our website. We usually reply in a much shorter time. For specific case situations you may try looking for an instant answer in our Frequently Asked Questions (FAQ) section before sending us a request.

Contact the National Data Center

(REQUIRED)

Member Type * Please Select Member Type

First Name *

Last Name *

Email Address *

Phone Number *

(For debtors only)

Trustee Name

Case Number

Message *

- ⊙ Once you have inputted all the requested information, Click Send.

- ⊙ Please expect 1-2 business day response time.

The National Data Center handles Chapter 13 cases for the entire United States. We will respond to your request as quickly as possible.

You may also contact the National Data Center by calling (866) 938-3639. Please have the following information ready when calling the National Data Center:

- ⊙ Case Number
- ⊙ Name of Chapter 13 Trustee assigned to your case
- ⊙ Social Security Number
- ⊙ Email Address

NOTE: The National Data Center (NDC) consolidates data from a majority of Chapter 13 Trustees. This information is sent to us by the Chapter 13 Trustee and then posted on www.13datacenter.com for debtors to access. This data is also made available to creditors that have an interest in a particular case. Specific questions about your Chapter 13 case must be directed to the Chapter 13 Trustee assigned to your case.